

# An Enforcement Agent is the same as a bailiff

## Can an Enforcement Agent enter my home?

**No** - They can't force entry and must leave if asked to

**Yes** - But only if collecting a criminal debt, *but* this is rare

## What to do if an Enforcement Agent is coming:

- Lock the doors and windows
- Speak through the letter box
- Ask to see ID
- Park your car away from your property
- **You do not have to let them in**

## They cannot:

- Ask a child to let them in
- Break locks or windows to come in
- Push past people to come in

## What if an Enforcement Agent illegally gets into my home?

- Ask them to leave, they are breaking the law
- Call the police if needed
- Do not sign anything
- Do not let them take anything
- Do not agree to pay more than you can afford

## Seek advice as soon as possible

Enforcement Agents are allowed to charge fees which can be added to your debt, your debts will not just go away if you ignore them.

Tell everyone in your home that Enforcement Agents may be coming and show them this leaflet.

## For more information

[www.adviceguide.org.uk](http://www.adviceguide.org.uk)

[www.nationaldebtline.org.uk](http://www.nationaldebtline.org.uk)

[www.citizensadvice.org.uk/debt-and-money/action-your-creditor-can-take/bailiffs](http://www.citizensadvice.org.uk/debt-and-money/action-your-creditor-can-take/bailiffs)